2018 SERVICE CALENDAR ENCLOSED GARBAGE / RECYCLING • GREEN WASTE • SPRING CLEANUP • UNIVERSAL WASTE

SERVICES YOUR GUIDE TO OLID WASTE SERVICES



Make sure cans are 5 feet apart and out by 6 AM Cans are serviced on ALL holidays



CITY OF LINCOLN PUBLIC SERVICES SOLID WASTE (916) 434-2450

Dear City of Lincoln Resident:

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Did you know that here in Lincoln we recycle through the One Big Bin (OBB) program? Throughout Placer County, garbage and recycling items gets mixed together in your household trash container (One Big Bin) and then get sorted out at the Materials Recovery Facility (MRF), located in Roseville. Recyclables like paper, plastic, cardboard, cans and bottles, are separated at the MRF from non-recyclable materials and are hauled off individually to other users to be recycled and reused. This method of source separation generates a higher percentage of recovered recyclable material because it grabs these items out directly. Find out more at www.OneBigBin.com.

Many of you have noticed that the City no longer hosts the large recycle containers for glass, plastic, and newspaper at the Twelve Bridges Library and Joiner Park locations. We removed these containers in 2017 because they were getting contaminated with other items and it just made sense for everyone to start utilizing the OBB program. Since cardboard is in abundance and still remains a hazard to our garbage trucks, we are keeping the cardboard recycle bins at the Twelve Bridges Library and Joiner Park locations for all to use.

Electronics and HHW cannot be placed in your household trash. However, these items can be dropped off at the MRF every day for **FREE**. The City provides a **FREE** curbside pickup every Wednesday of Universal Waste items only. These items include: all electronic waste, batteries, and FOG (Fats, Oil, and Grease). Simply call the Public Services Department at (916) 434-2450 to schedule an appointment.

The City is making it easier for residents to recycle, live greener, and stay informed of weekly trash pickups by offering an online recycling guide for Lincoln customers. Residents can find answers to commonly asked questions like, "Is this a blue or yellow week," or "Where can I drop my batteries off" by visiting www.RecyclinglnLincoln.com.

You might have noticed that our Annual Guide to Services is a lot smaller than normal. For more information about our many other programs, including battery recycling, the Annual Spring Clean-Up event, cardboard recycling, and many others, please visit our website at **www.lincolnca.gov**

Thank you and have a great year! We appreciate your business.

Solid Waste Department Public Services Division

BASIC SERVICES

Residents receive the following basic services:

Garbage Collection - 96 - gallon container service is provided on a weekly basis.

<u>Green Waste Collection</u> - 96 - gallon container; green waste is collected on an alternating week basis. The collection schedule is included at the back of the Guide to Solid Waste Services.

<u>Annual Spring Cleanup</u> - a once-a-year service for City residents for bulky items. See page 8.

<u>Free Universal Waste and FOG (Fats, Oils, and Grease) Collection Service</u> - call Public Services at (916) 434-2450 to schedule a pick up date. See page 5.

Billing Ouestions

For questions regarding your **account**, please contact Utility Billing at **(916) 434-2430** between 8 a.m. and 5 p.m., Monday through Friday.

Service Questions

For questions regarding your designated collection day, please call Public Services at **(916) 434-2450** between 8 a.m. and 5 p.m., Monday through Friday.

HOLIDAY/SERVICES

Garbage and/or green waste is picked up on <u>all</u> holidays, even if the holiday falls on a weekday. However, <u>it may be picked up at a different time of day than usual</u>. Please make sure containers are placed at the curb by <u>6</u> a.m. or the night before.

SPECIAL SERVICES

Missed Collection

For missed collection, call (916) 434-2450.

Missed collection calls will only be accepted up to 48 hours from the scheduled pick up day. A \$15.00 fee will be assessed for return pickups.

Extra Collection

If your container is full before or after collection day, please call (916) 434-2450 to request extra pickup service for an added charge.*

*EXTRA FEES WILL APPLY FOR EXTRA PICKUP AND/OR RETURN SERVICE REQUESTS.

Requests for special service must be requested by the bill-paying homeowner/tenant whose name appears on the account only. All requests will be verified.

CONTAINERPLACEMENT

Containers must be at street-side no later than 6 a.m. on your scheduled service day, including holidays.

Listed below are guidelines for street-side container placement:

- Place containers at street-side (not on the sidewalk) with the handles facing the house.
- Do not block pedestrian traffic.
- Place containers at least five (5) feet apart from one another.
- Keep containers a minimum of six (6) feet away from cars, boats, and other stationary objects to avoid risk of private property damage.

Once containers are serviced on collection day, please remove them from the street. The appearance of neighborhoods greatly improves when residents store containers in their side or back yard.



OTHER IMPORTANT SERVICE INFORMATION

- Materials must fall freely from the container(s) when dumped.
- Container will not be picked up if it is:
 - Overfull
 - · Not completely closed
 - Not at street side by 6 a.m.
 - Inaccessible
 - Contains unacceptable materials (see page 4).
- Please bag all trash to avoid spilling during collection.

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HOUSEHOLD WASTE: The garbage container will be serviced every week on your regular collection day.

GREEN WASTE: The green waste container will be serviced on alternating weeks, according to the blue and yellow scheme below. For more information, or to find out your color, visit www.lincolnca.gov/trashomatic or call (916) 434-2450.

Garbage and green waste are serviced on ALL holidays

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Questions? Call (916) 434-2450 or visit www.lincolnca.gov

PRSRT STD U.S. POSTAGE **PAID** MMS

City of Lincoln 600 Sixth Street Lincoln, CA 95648

Important:

2018 Guide to Solid Waste Services

New information on FOG (Fats, Oils, and Grease) program inside.